



## PELHAM SCHOOL DISTRICT - PESPA

*Providing employee benefits to New Hampshire public sector employees, retirees and their families for 40 years!*



*Benefits You Can Trust*



*This presentation contains summary information as of March 2025  
for Open Enrollment Plan Year – July Fiscal Year 2026*



# WHY HEALTHTRUST?

## Who is HealthTrust?

A nonprofit, public risk pool dedicated to serving our Members – New Hampshire's schools, towns, cities, counties and other quasi-public entities.

- *Exceptional service with a personal touch*
- *More than 72,000 NH public sector workers and their family members choose HealthTrust for their coverage*

## Our focus is YOU!

- High quality, cost-effective, comprehensive benefit plans
- Enrollee Services Center
- Secure Enrollee Portal - [www.healthtrustnh.org](http://www.healthtrustnh.org)
- Slice of Life Wellness Program
- Well-Being Programs
- Transition Care and Survivor Care
- Vision and Hearing Discount Programs





# Engage! Get the Most from Your Benefits

## Secure Enrollee Portal (SEP) and easy to use HealthTrust Mobile

- Easy sign-on to seven vendor partner websites
- Secure Message Center
- Digital ID cards
- Access to your Coverage Documents
- Find a network provider or pharmacy
- Easy to use on a computer, tablet or smartphone!
- Available for you, your covered spouse and covered dependents age 18 or older, log in today!

Easy sign-on to these sites!

- Anthem** MEDICAL COVERAGE
- HealthTrust Benefit Advantage** FSA & HRA PROGRAMS
- CVS caremark** PRESCRIPTION DRUG COVERAGE
- DELTA DENTAL** DENTAL COVERAGE
- Included HEALTH** SECOND OPINIONS FROM WORLD-CLASS EXPERTS
- LifeResources** EMPLOYEE ASSISTANCE PROGRAM SUPPORT FOR EVERYDAY AND LIFE-IMPACTING ISSUES
- Slice of Life** WELLNESS PROGRAM INCENTIVES FOR COMPLETING HEALTHY LIFESTYLE ACTIVITIES

Add the HealthTrust Secure Enrollee Portal to your smartphone or iPad home screen by clicking  and choosing "Add to Home Screen".

Access to vendor partner mobile apps

- LiveHealth Online
- Benefit Advantage
- CVS
- Personity Health
- Guidance NOW
- ComPsych

*Our Well-Being Programs\* provide the resources you and your covered family members need to achieve optimum health.*

### Slice of Life WELLNESS PROGRAM

Powered  
by: **~personify**  
HEALTH

*Live Healthy,  
Earn Rewards*

Rewards Cash

Health Coaching

Health Check Survey


Social Platform

Healthy Habits  
Trackers

### Medical Care Access

*Access Care When and  
Where You Need It*

**LiveHealth**  
ONLINE

**Anthem**   
24/7 NurseLine

 **convenientMD**  
URGENT CARE

### Expert Medical Support

*Take Charge  
of Your Health*

 **Included**  
HEALTH

*Get a Second Opinion from  
a World-Class Expert*

**CORIGEN**  
Medication Safety Program  
*Discover, through DNA  
Testing, if the Medications  
You Take Now – or in the  
Future – are Right for You*

### Disease Management

*Get Help Managing a  
Chronic Condition or Disease*

 **CVS caremark**  
Transform Diabetes Care

**Accordant**  
 CVS specialty nurse care management

**~personify**  
HEALTH  
Transform Weight Management

 **AWARE**  
RECOVERY CARE

**Anthem**   
Health Management Programs

**lark**  
Diabetes Prevention Program

### Mental Health

*Find Support for Everyday  
and Life-Impacting Issues*

**LifeResources**  
EMPLOYEE ASSISTANCE PROGRAM

Powered  
by: **COMPSYCH**

Koa  
**Care 360**

**LiveHealth**  
ONLINE  
(Psychology and Psychiatry)

 **Aspire365**  
LIVE WORK THRIVE WHILE RECOVERING

 **InStride**Health.

*\*Please Note: HealthTrust Well-Being Programs are subject to change.*

# LET'S DO THIS TOGETHER!

*Are you ready for some fun?*

- **Who is Eligible:** HealthTrust Medical Enrollees, covered spouses and Retirees\* are eligible to participate and earn up to **\$475** in Rewards Cash each year.
- **To Register:** Log in or create your HealthTrust Secure Enrollee Portal account at **[www.healthtrustnh.org](http://www.healthtrustnh.org)** and click on the Slice of Life button or download the Personify Health app.
- **Rewards your way!** You decide when and what to redeem Rewards Cash for including gift cards, a health and wellness item from the Personify Health store or a donation to a charity.



*\*Retirees enrolled in the HealthTrust Medicare Advantage with Prescription Drug (MAPD) plan do not have access to the Slice of Life program.*



# HEALTHY ACTIONS = REWARDS!



## How to earn rewards:

It's simple! Do healthy things, earn points and get rewards! The points you earn will accumulate each quarter. As you reach a new level, your rewards grow!

## Quarterly Earning Opportunities

	Points	Rewards Cash
LEVEL 1	3,000	\$10
LEVEL 2	8,000	\$20
LEVEL 3	15,000	\$35
LEVEL 4	24,000	\$45
Maximum rewards per quarter		\$110

## 2025 Annual Key Action Rewards: \$35

- Complete the Health Check for \$10 Rewards Cash and 500 Points.
- Complete three Health Coaching Sessions to earn \$25 Rewards Cash.
- Complete a Biometric Screening and earn 3,000 points.



## Essential Services ALL HealthTrust Medical Plans Cover



### *Comprehensive Medical Coverage:*

- Preventive Services (including Routine Eye Exams)
- Physician Office Visits and Consultations
- Medical and Surgical Care
- Inpatient Hospital Care
- Durable Medical Equipment (DME)
- Prescription Medications
- Behavioral Health and Substance Use Care
- Emergency or Urgent Care
- Worldwide Coverage for Unforeseen or Emergency Care

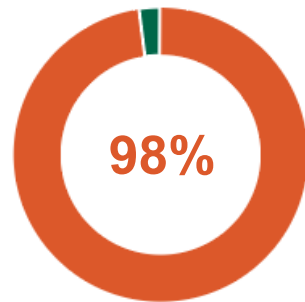
# ACCESS BLUE HMO PLANS

- **Network includes all six New England States**
- **Choose a PCP** from any New England State
- **No PCP referral needed in Network**
- **PCP referral needed** to see **Out-of-Network** specialists

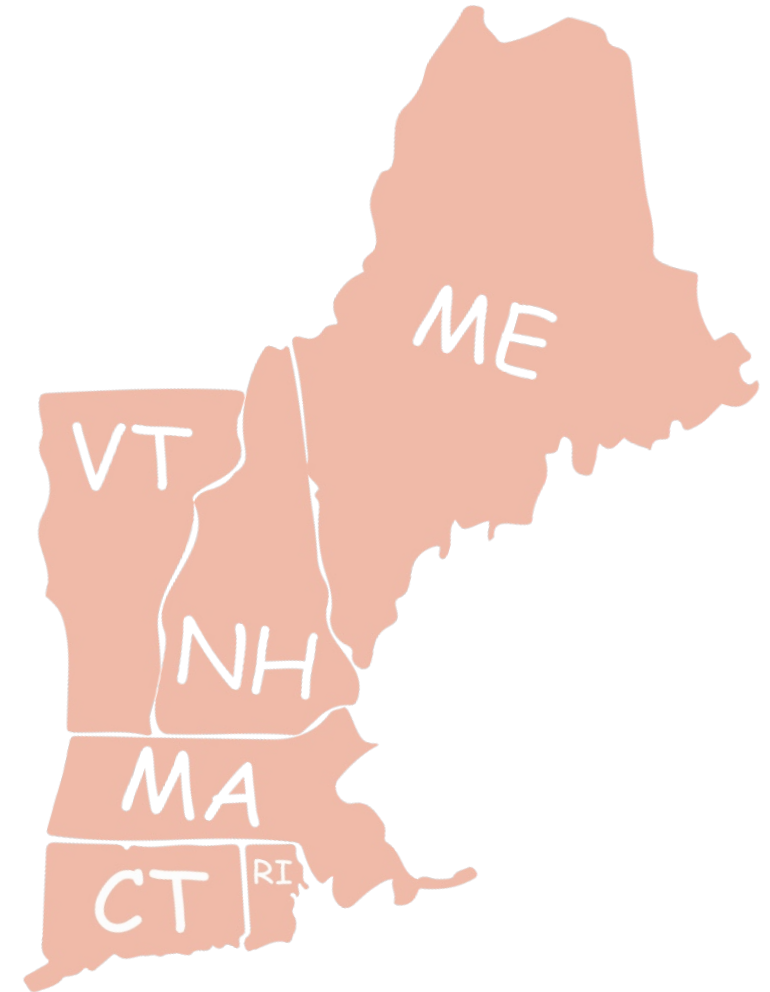
## *New Hampshire Statistics:*



PCPs and  
Hospitals in  
Network



Specialists in  
Network





# ACCESS BLUE SITE OF SERVICE PLANS (SOS)

*Get the care you need – and pay less!*



- **Your choice!** If you use an SOS preferred network provider for lab work, radiology or outpatient surgeries, you will pay \$0.
- You may still use the provider of your choice.
  - Any out-of-pocket expenses you pay will be subject to your standard deductible, unless you have already satisfied this amount for the plan year.
- Choosing preferred providers helps to lower claims costs for you – and for your overall plan. Approximately 90% of contributions are for claims expenses.

# MEDICAL BENEFIT OPTIONS

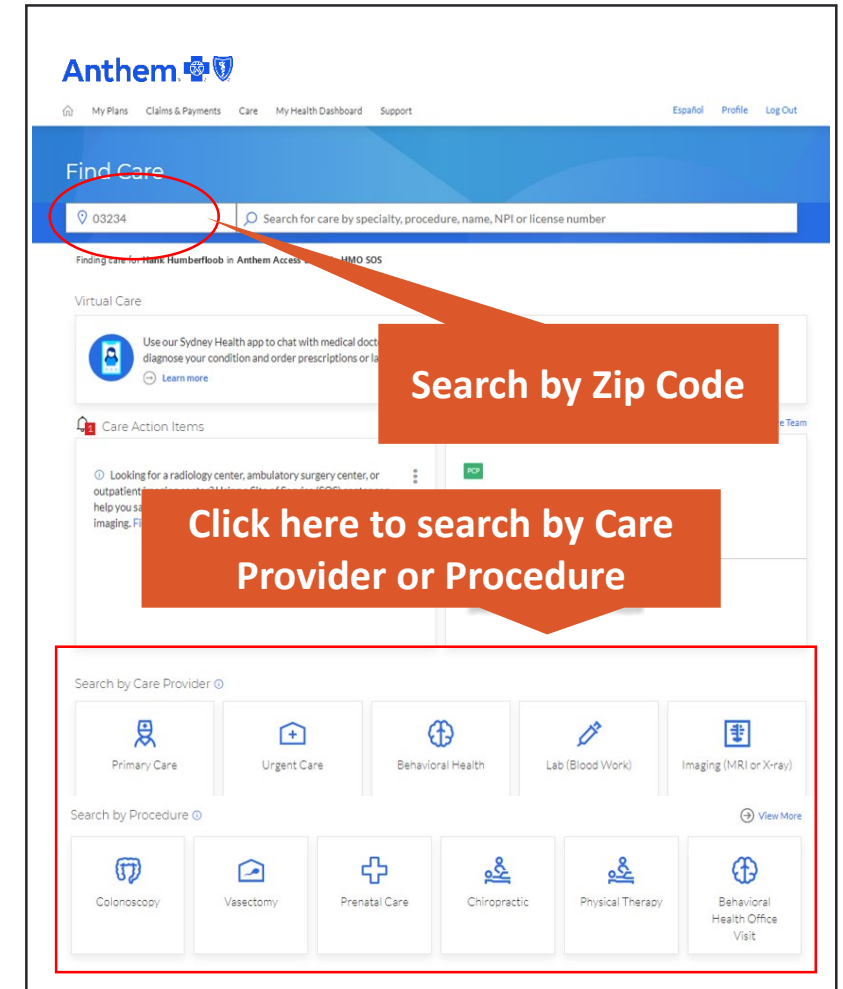
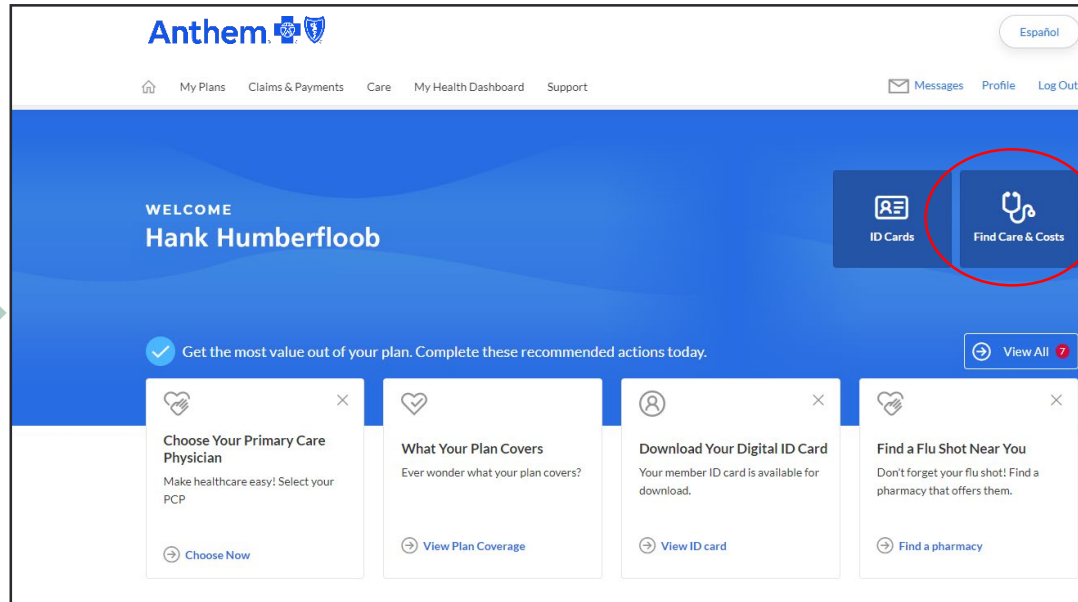
## July Plan Year (7/1 through 6/30)

Medical Plan Type	Access Blue New England HMO	Access Blue New England HMO with Deductible	
Plan Name	AB20	AB15/40IPDED	ABSOS25/50/3KDED
Visit Copay	\$20	\$15	\$25
Specialty Visit Copay	\$20	\$40	\$50
Walk-In Center Copay	\$20	\$15	\$25
Urgent Care Copay	\$50	\$125	\$75
ER Copay	\$100	\$250	\$150
Standard Deductible (per person/per family)	\$0	\$1,000 / \$3,000	\$3,000 / \$9,000
Standard Coinsurance	N/A	N/A	N/A
Chiropractic Visits/Copay	Unlimited / \$20	Unlimited / \$15	Unlimited / \$25
Therapy Visits (PT/OT/ST)/Copay	60 / \$20	60 / \$15	60 / \$25
Acupuncture Visits/Copay	Unlimited / \$20	Unlimited / \$15	Unlimited / \$25
Durable Medical Equipment	You pay 20%	\$100 deductible, then you pay 20%	\$100 deductible, then you pay 20%
MRI, CT scan, PET, MRA	You pay \$0	Standard Deductible	You pay \$0 at SOS providers. Otherwise, Standard Deductible
X-Rays and Ultrasounds	You pay \$0	You pay \$0	You pay \$0 at SOS providers. Otherwise, Standard Deductible
Labs (including allergy testing)	You pay \$0	You pay \$0	You pay \$0 at SOS providers. Otherwise, Standard Deductible
Maximum Out-of-Pocket (per person/per family; medical and RX expenses combined)	\$3,000 / \$6,000	\$5,000 / \$10,000	\$5,000 / \$10,000

# HOW TO FIND AN ANTHEM NETWORK PROVIDER

**Log in to your Secure Enrollee Portal (SEP) account at [www.healthtrustnh.org](http://www.healthtrustnh.org) and click on the Anthem button.**

**Start here!**



**Please always contact the provider directly to confirm the services available are Site of Service (SOS) for the location.**

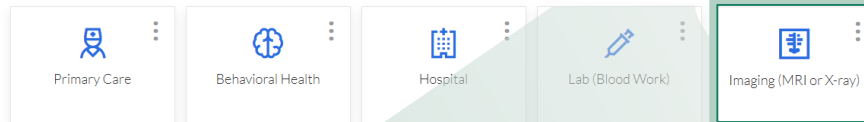


# HOW TO FIND AN ANTHEM NETWORK PROVIDER

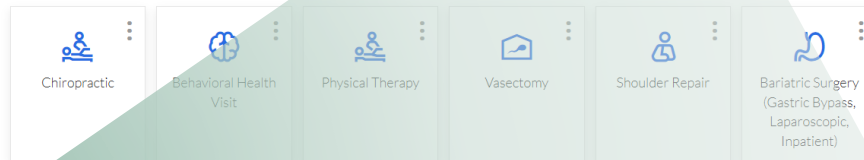
## Searching by Care Providers and Procedures

Click one of the buttons shown below on Anthem's website to search by Care Provider or Procedure.

Search by Care Provider



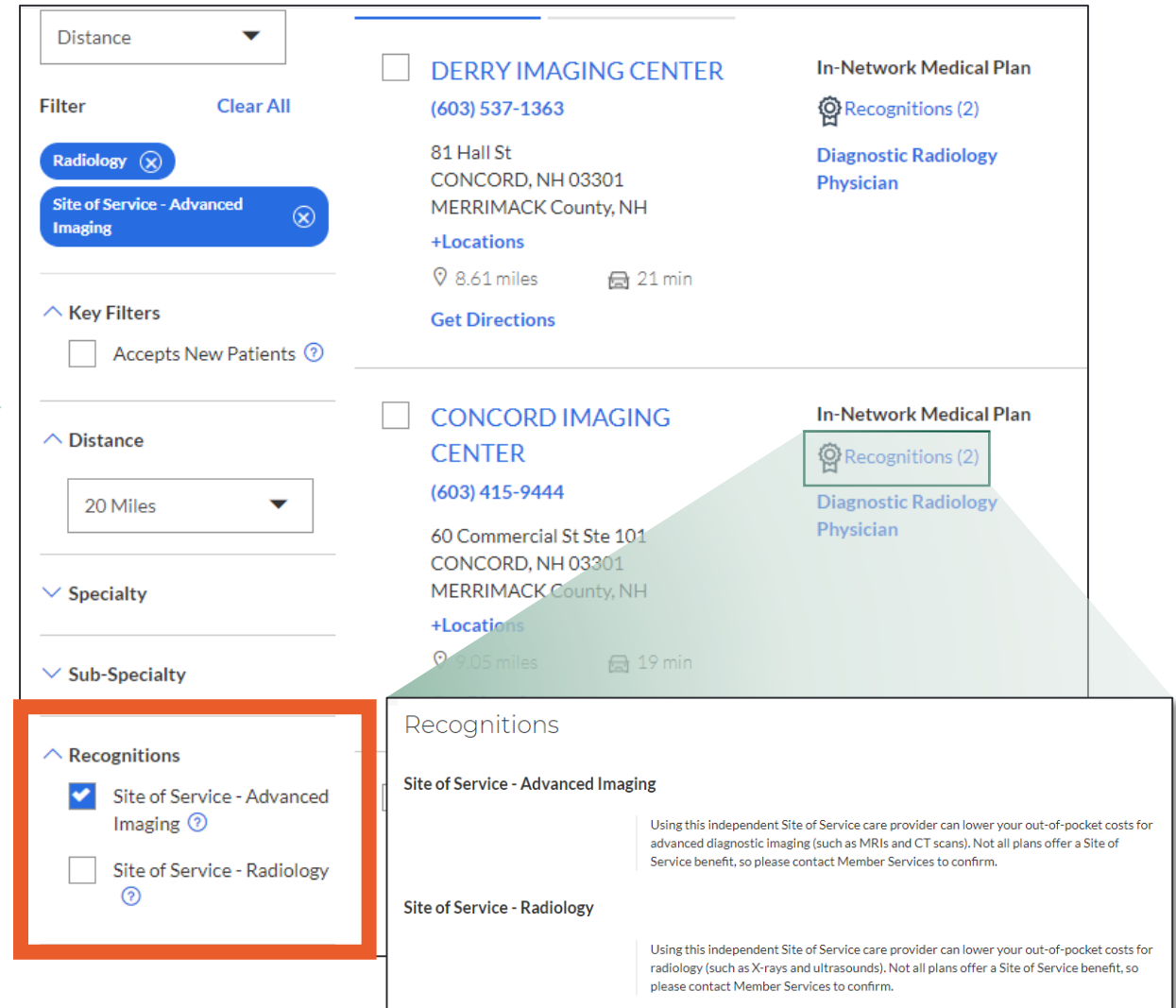
Search by Procedure



You can also filter for all of these recognitions when searching for Site of Service providers!

### Recognitions

- ☐ Site of Service - Laboratory
- ☐ Site of Service - Radiology
- ☐ Site of Service - Ambulatory Surgery



The screenshot shows the search results for 'Site of Service - Advanced Imaging'. The left sidebar contains filters for Distance, Key Filters (Accepts New Patients), Distance (20 Miles), Specialty, and Sub-Specialty. The main content area lists two providers: DERRY IMAGING CENTER and CONCORD IMAGING CENTER. Both are marked as 'In-Network Medical Plan' and 'Diagnostic Radiology Physician'. The 'Recognitions' section at the bottom is highlighted with a red box and contains two options: 'Site of Service - Advanced Imaging' (checked) and 'Site of Service - Radiology' (unchecked). The 'Recognitions' section also includes a description of the Site of Service benefit.

Distance

Filter Clear All

Radiology

Site of Service - Advanced Imaging

Key Filters

Accepts New Patients

Distance

20 Miles

Specialty

Sub-Specialty

DERRY IMAGING CENTER  
(603) 537-1363  
81 Hall St  
CONCORD, NH 03301  
MERRIMACK County, NH  
+Locations  
8.61 miles 21 min  
Get Directions

CONCORD IMAGING CENTER  
(603) 415-9444  
60 Commercial St Ste 101  
CONCORD, NH 03301  
MERRIMACK County, NH  
+Locations  
9.05 miles 19 min

In-Network Medical Plan  
Recognitions (2)  
Diagnostic Radiology Physician

Recognitions

Site of Service - Advanced Imaging

Site of Service - Radiology

Using this independent Site of Service care provider can lower your out-of-pocket costs for advanced diagnostic imaging (such as MRIs and CT scans). Not all plans offer a Site of Service benefit, so please contact Member Services to confirm.

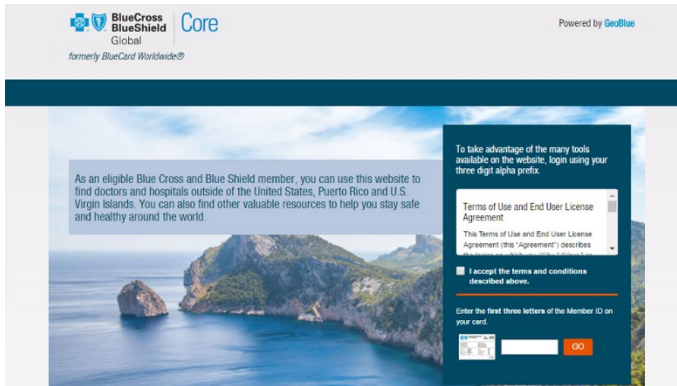
Using this independent Site of Service care provider can lower your out-of-pocket costs for radiology (such as X-rays and ultrasounds). Not all plans offer a Site of Service benefit, so please contact Member Services to confirm.

# COVERAGE ANYWHERE ANYTIME

## Worldwide Coverage

*You have convenient access to your medical benefits and coverage all around the world!*

[www.bcbsglobalcore.com](http://www.bcbsglobalcore.com)  
800.810.2583



BCBS Global Core



## Away From Home Care Program (HMO Plans)

- This program allows Enrollees and their covered family members to have a Guest Membership in **select states** when residing outside the network service area for 90 consecutive days or more.
- For availability, information on how to enroll and the states that participate, contact Anthem using the phone number on your ID card.

*A Guest Membership is designed to address your healthcare needs if you have one of the following situations:*

- **Students** – Typically used for students requiring ongoing medical care while they are away at school.
- **Families Apart** – Available to qualified spouses and dependents residing in different HMO service areas.
- **Long-Term Travelers** – Available to qualified Enrollees, spouses and dependents who are temporarily away from their home HMO service area.

# PRESCRIPTION BENEFIT OPTION



Prescription Plan	Your Cost Per RX	
R10/25/40 M10/40/70	<i>Retail Copays:</i> \$10 generics \$25 preferred brands \$40 non-preferred brands <b>\$0 for Certain Preventive Medications and Contraceptives</b>	<i>Maintenance Choice Copays:</i> \$10 generics \$40 preferred brands \$70 non-preferred brands

**Retail Pharmacy: Up to a 34-day supply - Choose from over 68,000 network pharmacies nationwide!**

Short-term medication needs (i.e., antibiotics, pain relief, creams, etc.)

**Maintenance Choice (Mail Service or CVS Retail Pharmacy): ONE Copay for Up to a 90-day supply**

Long-term medications\* taken regularly for chronic conditions (i.e. high blood pressure, asthma, diabetes, high cholesterol, etc.)



**CVS Caremark Mail Service Pharmacy®** – Enjoy convenient delivery to the location of your choice.



**CVS Pharmacy®** – Pick up your medication at a time that is convenient for you whether here in New Hampshire or nationwide (including Target locations).

**\*Please note: You may fill your long-term medications (one initial plus two refills) at any network retail pharmacy for up to a 34-day supply, then you will need to use mail service or a CVS Pharmacy for additional supplies.**



# PRESCRIPTION BENEFITS



## Covered Medications

- Your coverage is based on a list of covered medications known as a formulary.
- A prescription drug formulary is a list of preferred drugs established to encourage the use of safe, effective generic and brand-name medications while helping to control prescription drug costs.
- Certain prescription drugs, such as those that have a direct generic or brand-name therapeutic equivalent medication available, may be excluded from coverage.
- The formulary list will be reviewed quarterly and is amended from time to time.

## How It Works

- Providers will have electronic access to the formulary at the point of prescribing and will be able to prescribe covered medications based on this information.
- If there are documented medical reasons why you must take a medication that is not on the formulary, your provider can request a coverage review by calling **855.240.0536**.
- Log in to your Secure Enrollee Portal (SEP) at [www.healthtrustnh.org](http://www.healthtrustnh.org) to access the most up-to-date coverage and formulary information.



# PRESCRIPTION BENEFITS



## Specialty Medications:

- Specialty medications are used for the treatment of complex conditions, such as cancer, multiple sclerosis, rheumatoid arthritis, and are often injected or infused.
- Exclusively filled by CVS Specialty Pharmacy® with 24/7 access to specifically trained pharmacists and nurses to help manage complex conditions and treatment.
- You can have your specialty medications available for pickup at any CVS Pharmacy retail location, or you can have your medications delivered to your home or location of your choice.
- To get started, call a CVS Specialty representative at **800.237.2767** or register online at **[CVSSpecialty.com](https://www.CVSSpecialty.com)**.

## Prior Authorization:

- Prescriptions for certain medications require a prior authorization – also known as a coverage review – to ensure the medication is cost-effective and clinically appropriate.
- Required prior authorizations are subject to change from time to time.
- Your doctor will contact CVS Caremark directly for you to initiate the Prior Authorization process.

## Preventive Vaccines:

- Certain vaccines (i.e., flu, shingles, pneumonia) may be obtained at any network retail pharmacy location – choose from over 68,000 locations!
- Show your prescription ID card to receive the vaccine, at no cost.

# DENTAL BENEFIT OPTION

## July Plan Year (7/1 through 6/30)

	Dental Plan Option
<b>Plan Coverage:</b>	<b>1A</b>
<b>Coverage A - Diagnostic &amp; Preventive:</b> Evaluations (twice in a calendar year); Cleanings (four per calendar year); X-rays (complete series or panoramic film once in a five-year period, Bitewing x-rays once in a calendar year); Fluoride (twice in a calendar year through age 18); Space Maintainers (through age 15); Sealants (once in a three-year period, per tooth, for children through age 18)	100%
<b>Coverage B - Basic Care:</b> Amalgam (silver) and/or Composite (white) fillings; Surgical and routine extractions; Root canal therapy; Periodontal treatment; Denture repair; Emergency Treatment	80%
<b>Coverage C - Major Care:</b> Removable and fixed partial dentures (bridges); Crowns; Dentures; Onlays; Implants	50%
<b>Coverage D - Orthodontics:</b> Correction of crooked teeth for dependent children up to the age of 19	50%
<b>Coverage D - Orthodontics:</b> Correction of crooked teeth for Adults age 19 and over	N/A
<b>Orthodontic Lifetime Maximum:</b> (Per Person/Per Lifetime; separate from Plan Year Maximum)	\$1,000
<b>Deductible (Coverage B and C Only):</b> (Per Person/Per Family Per Plan Year)	\$0
<b>Plan Year Maximum:</b> Per Person/Per Plan Year	\$1,000



*Disclaimer: This chart is intended for summary purposes only. Details of coverage are set forth in separate documents, which govern these plans.*



# STRETCH YOUR DOLLARS



- You will get the best dollar value from your dental benefits when you choose one of **Delta Dental's PPO** dentists.
- You will also enjoy savings by using the expansive **Delta Dental Premier** Network.
- Since nearly 3 out of 4 dentists participate in one or both, you will have:
  - ✓ No Balance Billing
  - ✓ Less Paperwork
  - ✓ Direct Payment
- Log in to your SEP account at [www.healthtrustnh.org](http://www.healthtrustnh.org) to find participating dentists.

# YOUR 7-STEP ACTION PLAN!

1. **Connect! Create your HealthTrust Secure Enrollee Portal (SEP) Account today!** You can access all your benefit information (including digital ID cards!) and Well-Being programs in the SEP.
2. **Save this Number – 800.527.5001** – The HealthTrust team is here to help! Or contact us by sending a secure message in the SEP.
3. **Get Checked – It's Important!** Preventive care services, such as screenings, routine check-ups, vaccines, eye exams, are covered in full when you see network providers – and these services keep you healthy!
4. **Know Your Options.** You are covered for unforeseen, urgent and emergency care no matter where you are.
5. **See a Doctor without Leaving Home – for medical and behavioral health care.** Through **LiveHealth Online**, you can consult a board certified medical doctor, therapist or psychiatrist from the privacy and comfort of home.
6. **Engage in your Wellness!** Participate in Slice of Life and Well-Being programs for tools and resources to help you achieve optimum health.
7. **Learn More about your HealthTrust Coverage** – Customized Benefit Packets are available through your employer and contain everything you need to know about your coverage, including enrollment forms!

# Serving the Public Sector of New Hampshire Since 1985



Call 800.527.5001



Send a message directly from the Secure Enrollee Portal →



or by email [enrolleeservices@healthtrustnh.org](mailto:enrolleeservices@healthtrustnh.org)

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## Thank you!



ID CARDS/FORMS



MESSAGE CENTER



ENROLLMENT/MEMBERSHIP INFO



SLICE OF LIFE WELLNESS PROGRAM



MEDICAL CARE ACCESS



EXPERT MEDICAL SUPPORT



DISEASE MANAGEMENT



MENTAL HEALTH